



We are happy to welcome you to the swimming pool at De Krim Holiday Park. We do all we can to encourage you and all our other guests to make the best and safest possible use of the available facilities. That is why we have drawn up some house rules. You need to behave in a way that ensures public order, safety and hygiene. We ask you to read the rules, to observe them and to obey any instructions from the pool employees.

Admission:

- ✓ You must have a valid admission ticket.
- ✓ If you have any kind of medical condition (e.g. epilepsy), we ask you to inform the pool reception about this in advance.
- ✓ Pets are not allowed in the pool.

Lockers:

- ✓ You must store your clothes in the lockers provided next to the pool changing rooms. You may not leave your clothes in the changing rooms while you swim, nor take them with you into the pool area.
- ✓ The use of the lockers is free of charge.
- ✓ Leave any valuables at home. Do not bring them with you to the swimming pool. We cannot look after your belongings for you at the pool.
- ✓ Check before you leave the swimming pool that you have emptied your locker and have not left anything behind. The swimming pool staff are authorised to remove any clothing left in the changing rooms and will empty all the lockers after the pool closes. If you have left something behind, please let us know at zwembad@krim.nl.

Children:

- ✓ Children aged 11 and under may only enter the pool area if they are accompanied by an adult is responsible for them. The adult must be aged 18 or above.
- ✓ Children who do not have an elementary swimming certificate (Dutch level A) are required to wear water wings in all pools. These must comply with the NEN-EN 13138-1 safety standard. Keep your child(ren) in sight at all times. Water wings are not guaranteed to prevent drowning.
- ✓ Babies must use a baby float in all pools (except the toddler pool). Both the water wings and the baby floats can be purchased at the Poolbar in the pool area.
- ✓ Small children who are not yet toilet-trained must wear a swim nappy.

Before you go swimming:

- ✓ Wearing (outdoor) footwear is forbidden for reasons of hygiene once you leave the changing rooms. Bath slippers are permitted.
- ✓ For reasons of hygiene you must take a shower before entering the pool.
- ✓ Soap and/or shampoo may only be used in the showers, never in the pool.
- ✓ You may only enter the pool in swimwear. Topless swimming or sunbathing is not permitted.

Eating, drinking and smoking:

- ✓ You may not bring any glass items, thermos flasks, cool boxes, your own drinks or your own food into the pool area.
- ✓ You can buy various drinks and snacks at the Poolbar.
- ✓ You may not take any food and/or drink with you into the water.
- ✓ It goes without saying that the swimming pool is a smoke-free area. This includes hookahs and e-cigarettes. The ban extends to the outdoor lawns.

Swimming and using the water slides:

- ✓ The water slides and the water rapids are only accessible when the water stream is running. Standing, jumping, running and carrying items or people onto the water slides or into the water rapids is expressly forbidden for safety reasons. On the special tyre slide you may only use the tyres provided by De Krim.
- ✓ Only competent swimmers may enter the water rapids. The person accompanying/responsible for a child decides whether the child is a competent swimmer. The swimming pool staff may refuse access at any time to a person whom they believe to be an inadequate swimmer.

- ✓ Racing or running around is not permitted for safety reasons, and also because it may inconvenience other visitors.
- ✓ Floating devices such as airbeds, boats, hard leather balls and tennis balls are not permitted.
- ✓ Given that the pools are shallow, diving is forbidden.
- ✓ In the event of a thunderstorm, the outdoor pool area will be closed and you will have to leave.

Please note: frequent use of water slides and water rapids can damage your swimwear through wear and tear. De Krim is not liable for any damage to your swimwear.

Security:

- ✓ Intimate behaviour, welcome or unwelcome, will not be tolerated.
- ✓ Cameras and/or video equipment may not be used in the changing rooms or shower rooms of the swimming pool. If a camera or video equipment is used in violation of this rule, then this may be confiscated by the swimming pool staff.
- ✓ Any items that may cause physical injury, such as knives, syringes (except for diabetics), drugs etc., are not permitted.
- ✓ If there are too many people at the swimming pool, the number of visitors may be restricted in the interest of safety. The manager of the swimming pool reserves the right, in the interest of visitor safety, to change the opening hours of the swimming pool and to close all or part of the complex.
- ✓ For safety reasons, we advise you not to wear any bracelets or earrings in the swimming pool.

Admission denied or your stay terminated:

- ✓ Admission to the swimming pool may be denied if the instructions/orders of the swimming pool staff are ignored. If this occurs repeatedly, admission may be denied for a limited or unlimited period, in which case your entry or season ticket fee will not be refunded.
- ✓ Admission will be refused if a visitor is suffering from an infectious disease or has open wounds.
- ✓ Admission will be refused, and if you are staying at De Krim, your stay will be immediately terminated, for any visitor who:
 - ✓ Is under the influence of alcohol and/or drugs.
 - ✓ Commits theft (we always report all theft to the police).

The environment

- ✓ The swimming pool uses a number of environmentally friendly technologies, which also benefit you in various ways. This means that we help the environment, you can have fun in pleasant water, and children can play safely without getting red eyes.
- ✓ Did you know that urine in the pool is generally the main cause of water contamination? You should therefore always use the toilets.

Liability & Privacy:

- ✓ Use of the pool is entirely at your own risk.
- ✓ De Krim does not accept any liability whatsoever for accidents, loss of or damage to visitors' property.
- ✓ Visitors who cause damage to De Krim's property are liable for the full costs of repairing the damage.
- ✓ For your and our safety we make use of video surveillance and registration. In the "Dazzler" (tube slide) a picture will be taken of you, at the end of the slide. All the collected video- or picture material will be stored for a maximum of 12 days.

Comments or complaints

We hope you will have no complaints during your stay, but if you do, and if they are not resolved to your satisfaction, then we ask you to inform De Krim of this as soon as possible, in writing at: zwembad@krim.nl